

Riverbend Environmental Education Center
Privacy Policy
November 23, 2026

Privacy Policy — Riverbend Environmental Education Center
Effective Date: November 23, 2026

Riverbend Environmental Education Center ("Riverbend," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, protect, and respect your personal information when you visit our website, register for programs, make a donation, volunteer, or otherwise interact with us.

1. Information We Collect
We only collect personal information that you voluntarily provide to us, such as when you:

- Register for educational programs, camps, workshops, or events
- Make a donation or become a member
- Sign up for our newsletter or mailing list
- Apply to volunteer or work with us
- Contact us with questions or inquiries

This information may include your name, email address, mailing address, phone number, emergency contact details (for program participants), and payment information processed securely through our third-party payment providers.

2. How We Use Your Information
We use the information we collect solely to:

- Process program registrations, event tickets, and donations
- Communicate important updates about programs or events you have registered for
- Send newsletters, educational updates, and fundraising appeals (when you have opted in to receive them)
- Improve our programs, outreach, and visitor experience
- Comply with legal, safety, and nonprofit reporting obligations

3. Our Commitment to Not Sharing Your Information
We do not sell, rent, trade, or share your personal information with third parties without your explicit permission, except in the following limited circumstances necessary to operate our organization:

- **Trusted Service Providers:** We may share necessary data with vetted service providers who assist us with payment processing, email delivery, or program registration, strictly under agreements requiring them to keep your information confidential and use it only for the services they provide to Riverbend.
- **Legal & Safety Requirements:** We may disclose information if required to do so by law or in good faith to protect the safety, rights, or property of Riverbend, our participants, or the public.

4. Your Communication Preferences & Opt-Out Rights

We will stop contacting you immediately if you request us to do so. You are in full control of how we communicate with you:

- **Email Communications:** You can unsubscribe from our newsletters or promotional emails at any time by clicking the **"Unsubscribe"** link at the bottom of any email we send.
- **Direct Opt-Out Requests:** You may also request to be removed from all email lists, physical mailing lists, or phone contact lists by contacting us directly using the details below. Once we receive your request, we will promptly update our records and cease non-transactional communications.

5. Children's Privacy
Because Riverbend offers environmental education programs and camps for children, we take children's privacy seriously. We only collect personal information about children (such as age, medical/allergy notes, and emergency contacts) directly from a parent or legal guardian during program registration, and we use that information exclusively for the safety and administration of the program.

6. Data Security
We maintain reasonable administrative, technical, and physical safeguards to protect your personal information against unauthorized access, loss, misuse, or alteration. Online donations and registrations are encrypted using standard secure socket layer (SSL) technology.

7. Changes to This Policy
We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any updates will be posted on this page with an updated effective date.

8. Contact Us
If you have questions about this Privacy Policy, wish to review or update your personal information, or want us to stop contacting you, please reach out to us:

- **Organization:** Riverbend Environmental Education Center
- **Email:** info@riverbendeec.org
- **Phone:** 610-527-5234
- **Mailing Address:** 1950 Spring Mill Road, Gladwyne, PA 19035